

MANUFACTURING IMPROVEMENTS

selux



PLAY VIDEO



Frequently Asked Questions:

Lean Manufacturing & Operations Upgrades

We've made significant upgrades to our manufacturing to serve you better. Here's what you need to know.

- 1 **Q. What improvements has Selux made to manufacturing?**
A. We've implemented lean manufacturing principles across our production lines, including:
 - Reorganized workflows for greater efficiency
 - Reduced production bottlenecks
 - Introduced new, efficient paint room
 - New machinery, no need to outsource
 - Enhanced employee training on lean practices
- 2 **Q. Why did we decide to go lean?**
A. We wanted to eliminate waste, improve speed, and deliver higher value to our customers. Lean manufacturing allows us to respond faster to your needs, maintain consistent quality, and stay competitive.
- 3 **Q. How does this affect 'me' as a customer?**
A. You can expect:
 - Shorter lead times
 - Improved delivery reliability
 - Consistently high product quality
 - Greater transparency in our operations
- 4 **Q. Will these changes affect your product availability or timelines?**
A. Yes! Many of our product lines now have shorter lead times, and we've improved our capacity planning to reduce delays during peak periods.
- 5 **Q. Did you reduce headcount with automation?**
A. No. In fact, we've re-trained, cross-trained, and upskilled employees to operate more efficiently alongside new technologies. Our team is more engaged and capable than ever.
- 6 **Q. Are there any changes to how I order or receive products?**
A. No changes to the ordering process. But you may notice more consistent delivery performance, thanks to better production planning and inventory control.
- 7 **Q. What's in the new video you're sharing?**
A. The video gives you a behind-the-scenes look at our transformation. Real footage from our upgraded production floor, and commentary from our leadership.
- 8 **Q. How do you plan to keep improving?**
A. Lean is a mindset, not a one-time project. We're continuously measuring performance, gathering employee and customer feedback, and investing in long-term improvement initiatives.
- 9 **Q. Can i visit the factory?**
A. [Link](https://bit.ly/4oqdlAt) to the video: <https://bit.ly/4oqdlAt>
You can contact your account rep for a visit and personalized walk-through.
- 10 **Q. Who can I talk to if I have more questions?**
A. Your Regional Sales Manager would be happy to discuss how these changes impact your orders. You can also email us at LightingSolutions@selux.com